

**FREQUENTLY ASKED QUESTIONS FOR LUNCH PROGRAM  
ON-LINE PAYMENTS - PAYSCHOOLS**

**Q. Will my payment be instantly posted?**

A. No, due to the transfer from payschools to family access, payments to student lunch accounts will post each business morning at 6:00 a.m. Eastern Time

**Q. I see where payments can be made by e-check, but what about credit cards?**

A. Credit card is in parenthesis right under payment by check.

**Q. What credit cards are accepted?**

A. Visa, MasterCard and Discover.....not American Express

**Q. How do I know if my transaction is complete?**

A. 1) you should get an order summary which states "thank you for your purchase"  
2) you will also receive an email confirmation called Payschool Receipt.

**Q. If I have two or more kids and enter only one keypad number, will the funds go to all their numbers?**

A. Yes, if you have a family account the payment will show up in the total balance of their accounts.

**Q. I do not know my keypad number? Where can I find it?**

A. Farmington website: [www.farmington.k12.mi.us](http://www.farmington.k12.mi.us), click the quick link "family access".  
The 5 digit number can be found under "report directory"